

Uni Group Pty (Ltd) – Catalogue Disclaimer

Terms, Conditions and intended use of this catalogue and the use of products listed are for Uni Group Pty (Ltd) customers only.

Catalogue and Supply

While every care has been taken in the compilation of this catalogue, all vehicle applications, models, years and suggested part numbers are provided as a guideline only. Uni Group Pty (Ltd) cannot be held liable for any inaccuracies, errors, or omissions contained herein. To ensure accurate quoting and supply, customers are required to provide correct part numbers, exact measurements, or undamaged sample parts for accurate matching. All photographs, illustrations, and references to any component or steering unit in this catalogue are intended solely for the purpose of identifying the replacement part. They are not representative of the original or genuine part, nor are they intended to imply that the replacement part is an exact copy of the original.

Changes in supplier may lead to variations in price, technical construct, material compound, kit contents and appearance of the part. While every effort is made to maintain consistency across all variables, not all aspects remain within Uni Group (Ltd) Pty control. Pricing is subject to exchange rate, import tariffs, freight costs and supplier availability. Availability of parts is subject to supplier stock levels, MOQs and shipping requirements.

Returns & Exchanges

Uni Group (Ltd) Pty Kits and Seals: Uni Group (Ltd) Pty cannot process returns or exchanges once the original packaging has been opened or damaged. Incorrect seals fitted to a steering unit can not be returned or exchanged. Uni Group (Pty) Ltd has the right to use their own discretion if a when processing returns/exchanges. Customers are required to provide a Uni Group (Pty) Ltd invoice with the returned unit. To ensure the best results when fitting Uni Group (Pty) Ltd products, a qualified mechanic is required when reconditioning, replacing or repairing a steering unit. In the case of reconditioned power steering racks, new boots are required to be fitted.

Uni Group (Ltd) Pty After-Market Replacement Units: Uni Group (Ltd) Pty cannot process returns/exchanges if the original packaging has been damaged. Uni Group (Pty) Ltd has the right to use their own discretion as well as the advisement of the supplier/manufacturer if a return/exchange can be processed. In the event of a failed unit, a written report and clear photographs are required to accompany the returned unit. In the case of a power steering pump, If score marks are present in the internal parts, this is clear indication the old fluid was not flushed or fluid level were too low - no claim will be granted. Customers are required to provide a Uni Group (Pty) Ltd invoice, the report and photographs with the returned unit. The warranty is limited to the replacement, free of charge, of parts found to be defective, in accordance with Uni Group (Ltd) Pty standard trading terms and conditions. To ensure the best results when fitting Uni Group (Pty) Ltd products, a qualified mechanic is required when reconditioning, replacing or repairing a steering unit.

Payments, Accounts & Discounts

Account Holders: Upon creation of a customer's profile, only one email address may be entered. Copy invoices are automatically emailed as well as a hard copy provided with every order that is processed. Monthly statements are automatically generated and emailed on the last day of every month. Accounts are strictly 30 days, failure to make payment will lead to the account being put on hold until payment is made. Failure to make prompt payments over a period of months will lead to the account being terminated and the customer moved to COD. Failure to make efforts to settle outstanding accounts will be black listed and handed over to legal. Uni Group (Pty) Ltd has the right to refuse supply or recommend an alternative supplier to a customer. Account holders are entitled to a 40 - 50% discount depending on the volume and consistency of monthly purchases. Uni Group (Pty) Ltd holds the right to allocate and change a customers discount depending on monthly performance.

COD Customers: COD customers are strictly required to make payment before goods are received. Payments can be made via instant EFT (with POP provided) or cash. No card machine services available. COD customers are entitled to a 0-40% discount, depending on the nature of their business, volume and consistency of their purchases. Uni Group (Pty) Ltd has the right to refuse supply or recommend an alternative supplier to a customer.

Courier & Transport

Freight charges are the responsibility of the customer. Uni Group (Ltd) Pty will cover freight costs only for replacement parts when an incorrect supply was made by Uni Group (Ltd) Pty. While Uni Group partners with a variety of freight providers to get the best possible service, Uni Group (Pty) Ltd cannot be held liable for delivery times or freight costs to the customer. Customers are required to have their own account with a freight provider that best service their area. Should a customer not have an account with their preferred supplier and therefore require Uni Group (Pty) Ltd to arrange a courier services, Uni Group Pty (Ltd) reserves the right to select the freight provider of choice and will not be held liable for delivery times or associated costs.

Shaft Chroming

Shafts are delivered / collected from the engineers twice per week. Scheduled Monday / Tuesday and Thursday / Friday depending on availability. Pricing is subject to change from the suppliers and fuel costs. Rack, sector and pinion shafts need to be in a good / undamaged condition in order to achieve best results. Bent or damaged shafts can not be chromed. Shafts need on average 2-5 days in the tank but may take longer depending on original condition. Additional time is needed to bring shaft to accurate size. If engineering work is required, eg, Piston removal, this will require additional time and costs. Freight charges for transporting the shaft are not included in the cost of hard chroming and are liable for the customer.